Student Opal Card Information 2023



Below is some useful information on how LLV students can <u>apply</u> for a School Opal card or travel pass for the start of Term 1 in 2023.

Applications for student travel in 2023 are open now through Transport for NSW.

The School Student Transport Scheme (SSTS) information and application portal can be found at transportnsw.info.

A new application needs to be submitted if applying for a school travel pass for the first time, or if requesting an additional travel entitlement as a result of a new shared parental responsibility situation.

Students who are new to LLV, have a change of address, or received an expiry notification from Transport for NSW for their school travel entitlement should <u>renew or update</u> their details before the end of Term 4. This will ensure that LLV can endorse applications and current entitlements are updated and remain valid. School Opal card holders will have the changes applied to their existing card.

If a student's distance eligibility has changed based on their grade, the system will automatically update their entitlement if they meet the new criteria. If they do not meet the new <u>eligibility criteria</u>, they will receive an expiry notification via email.

Students who have an entitlement approved under a medical condition that is due to expire will receive a notification advising them to re-apply.

Term Bus Pass holders will receive a notification to re-apply.

Students in the Opal network applying for an Opal card (including a Term Bus Pass) for the first time will receive their Student Opal card at their postal address. Cards will be mailed out from January 2023.







We ask that parents plan ahead and make sure their child knows which service/s to use and has a valid ticket to travel; either a School Opal card or Child/Youth Opal card from the start of the school year.

Applications for the School Student Transport Scheme (SSTS) open at the start of Term 4 2022 for travel in 2023, so parents/students can <u>apply</u> or <u>update</u> details early and be ready for the start of the new school year.

Most students using the Opal network will not need a new Opal card and can continue travelling on their existing card each year.

The start of the year is a difficult period for local bus operators, and students travelling without a valid ticket make service planning and operations increasingly difficult.

If students are new to LLV, it is encouraged children travel on a Child/Youth Opal card until they receive their valid School Opal card.

Bus operators are flexible and understanding, particularly at the start of the school year, and will ensure students can travel safely to and from school. But to best support operators it is encouraged all students have a valid ticket, as early as possible, from the start of the school year.

Please also remember that students using Opal cards must tap on and tap off in line with the <u>Student code of conduct</u> and <u>Opal terms of use</u>.

